

# Centerstone of Florida Inc



## SUMMARY

### Mission

Centerstone of Florida's (formerly Manatee Glens) Noble Purpose is "Delivering Care That Changes People's Lives" and specializes in mental health and addictions so that health and wellness are possible for every family.

### Contact Information

<b>Primary Address</b>	391 6th Avenue West Bradenton, FL 34205-
<b>Alternate Address</b>	391 6th Avenue West Bradenton FL 34205
<b>Phone</b>	941 782-4299
<b>Alternate Phone</b>	941 782-4326
<b>Email</b>	CFLCentral.info@centerstone.org
<b>Website</b>	www.centerstoneflorida.org
<b>Facebook</b>	CenterstoneFL/

### General Information

<b>Nonprofit</b>	Centerstone of Florida Inc
<b>Organization Does Business As (DBA)</b>	
Manatee Glens	
Manatee Glens Hospital	
Manatee Glens Addiction Center	
Manatee Glens Children's Crisis Center	
<b>Former Names</b>	
Sarasota Manatee Guidance Clinic	
Manatee Community Mental Health Center	
<b>Tax Exempt Status</b>	Public Supported Charity

<b>Incorporation Year</b>	1955
<b>Awarded Community Foundation Grant</b>	Yes
<b>Community Foundation Conducted a Site Visit</b>	No
<b>State Charitable Solicitations Permit</b>	Yes Apr 2018
<b>State Registration</b>	Yes Jan 2019

# BACKGROUND & NEEDS

## Impact Statement

### Recent Accomplishments:

- 1.Centerstone's Call Center takes 99,200 inquiries a year from local residents seeking information, referral and treatment for emotional or alcohol and drug concerns.
- 2.Centerstone's Walk-In Center welcomes more than 7,100 patients a year who can meet with a counselor to discuss their concerns without any appointment or insurance required.
- 3.Centerstone provides alcohol and drug prevention services to more than 5,000 children a year.
- 4.Centerstone provides child abuse and neglect services to more than 700 families a year, participating in over 100 adoptions annually.
- 5.Centerstone is a teaching institution providing training to physicians, medical students, nurses, psychologists, and counselors.
- 6.The new Lake Erie College of Osteopathic Medicine (LECOM)/Centerstone of Florida Hospital Psychiatry Residency program, makes Centerstone of Florida the first private, non-profit psychiatric hospital to have its own medical residency program. It is one of only seven such Osteopathic programs in the country. The first residents started summer of 2014 and will study and train for four years.

### Current Goals:

- 1.Expand Access to Care. Only one out of three adults and one out of four children who need access to mental health treatment actually receive it.
- 2.Place patients and loved ones at the center of care. Centerstone of Florida carries hope for our clients until they are well enough to carry it for themselves.
- 3.Implement solutions of Community Concerns. It is our calling to support our community as we have with solutions to problems such as homelessness, rape, child abuse and neglect, diversion from the criminal justice system, and failure to succeed in school.
- 4.Maintain \$17 million in annual charity care. Our Board maintains this level of service to our community despite the economic turndown, funding reductions, increased uninsured, and the prescription pain pill epidemic.

## Needs Statement

Recovery and healing are journeys that are personal and tailored to the needs of each person and family. Children teens, adults and seniors who face trauma, major life changes, addictions, psychiatric illness and emotional disorders come to Centerstone of Florida to quietly, yet dramatically, improve their lives. We offer hope!

We are deeply committed to reaching thousands more, giving them-along with health and wellness-the gift of dignity and hope. Paying for health and wellness, even under the best of circumstances, can be a major challenge. But when a family loses their way due to addiction or behavioral health issues, the financial demands can become even more daunting, especially if the family does not have adequate means.

Centerstone helps families and individuals in their quest for a better future. Since 1955 Centerstone has transformed hundred of thousands of lives. We are committed to you and your loved ones through your journey to wellness.

We offer a personalized treatment team including psychiatrists, nurse practitioners, counselors and care coordinators. We provide compassionate support when you need it most.

### Our most pressing needs include:

- 1.Hospital & Addiction Center Facility Improvements
- 2.Residential Scholarships
- 3.Rape and Trauma Treatment Kits and Supplies
- 4.Children Programs Outreach Support
- 5.Crisis Support Service Delivery

## Background Statement

Founded in 1955 as a counseling center, Centerstone of Florida is today recognized as one of the foremost nonprofit mental health and addiction centers in the country, leading the field in the implementation of co-occurring mental health and addiction treatment and trauma-informed care in Florida. We also offer child welfare services focused on family safety and reunification or adoption. Our staff of 450 doctors, nurses, counselors, case managers and administrative staff serve over 16,000 people a year including approximately 5000 children and teens--that's one out of every 30 families in our region.

Through partnerships with hospitals, physicians and law enforcement, we accept referrals for more than \$17 million in charity care a year. We are able to offer this extraordinary level of service through grants and donations from federal, state and local government as well as foundation and community donations. Our average cost per patient served is less than \$2,200 a year. Seventy per cent of our inpatients rate Centerstone of Florida's care as "excellent"--far exceeding average national customer service levels (HCAPS). We achieve these cost efficiencies and high customer satisfaction through compassionate care, community partnerships, disciplined business practice, high productivity and innovation.

Centerstone of Florida is accredited by the Joint Commission. We specialize in difficult-to-treat adult and childhood mental health and addiction disorders including:

- Depression and Anxiety
- Bipolar and Schizophrenia Disorders
- Obsessive Compulsive Disorders
- Attention Deficit and Hyperactivity
- Alcohol and Drug Addiction
- Prescription Pain Medication Abuse

Centerstone of Florida is a teaching hospital offering psychiatric care for both children and adults. We provide training for more than 200 medical, doctoral and clinical students each year with a number of universities--including LECOM--across the country.

Centerstone of Florida is recognized nationally for its innovative care. Centerstone of Florida's Access Center is a 24/7 "emergency room" for those with mental health and addictions emergencies. Centerstone of Florida's Walk-In Center provides evaluations and counseling--no appointment necessary and no charge for the first appointment. The "hospital without walls" (our FACT Team) allows seriously ill patients to continue to live in their own homes.

## Statement from the Board Chair

As a healthcare executive, I am acutely aware of the economic and regulatory pressures that weigh on Centerstone of Florida. The management team is fiscally disciplined and accountable. I truly believe there is no nonprofit in our area that can produce more results for the money. As a board we receive a dashboard of key fiscal indicators, cash flow projections and clinical performance outcomes. Centerstone of Florida is a nonprofit that operates as a business. Staff productivity standards, fiscal benchmarks, effective use of technology and clinical excellence are in full play at Centerstone of Florida to assure a quality and cost-effective service.

Our Board includes an impressive group of community leaders including healthcare executives, school officials, political experts, business entrepreneurs and others with a passion for our mission. We take our governance responsibilities seriously.

With an aging capital infrastructure and rising demands for service, the Board knows that major capital investments are needed for renovation and expansion.

Changes in healthcare in the next few years will be profound although hard to predict. As a Board, we are committed to moving this agency away from its traditional posture as a social service agency in the community toward a position of a fully integrated health care provider. This is an historic change but a necessary one.

One indicator of our commitment to this change is a sizable investment in an electronic medical records system. Another is our application to train physicians by offering a psychiatric residency.

As a Board, we want to give this community our best.

## Statement from the CEO/Executive Director

The mental health and addiction disorders treated at Centerstone of Florida are not rare. Almost every family has a loved one affected by a behavioral health disorder. Yet only one out of every three adults and one out of every four children who needs treatment seeks it. There are many reasons, including the stigma of these disorders. We are committed to changing that stigma. Centerstone of Florida must not only offer state-of-the-art treatment, we must also offer reassurance to families and their loved ones through education, personalized care, welcoming staff and inviting surroundings.

Centerstone of Florida serves one out of thirty families in our community. If we were to rely on state funding alone, we would have to close more than half of our current services. We expand our reach into the community with support and resources from local governments, public agencies, businesses, service clubs and individual donors. We believe we earn the trust and confidence of these supporters each day by meeting the needs of our community. I am proud that our staff donates to Centerstone of Florida annually and many more volunteer at events.

We reach out to the homeless, many of whom find themselves on the streets because of untreated mental illness or addiction. We respond to rape victims in emergency rooms. We deliver alcohol and drug prevention services in the schools. We work with the Sheriff to provide mental health and addiction services in the jail and after release. We also work with judges to provide supervision of their cases. Our psychiatrists go to local hospitals and primary care practices to provide consults and evaluations.

It is not easy to accomplish our mission. Florida ranks 50th among the states in per capita mental health funding and 35 out of 50 states in per capita addictions funding. Until parity laws are fully implemented, public and private health insurance continue to offer lower coverage and lower rates for the specialty care of mental health and addictions. Meanwhile, the need for our services continues to grow at double digit rates.

Centerstone of Florida is not only committed to getting care to our patients but to improving the quality of life in our community. We apply our leadership to improve education, criminal justice, health care and social services through active collaboration and progressive change with our community partners. Centerstone of Florida aspires to be not only the leading mental health and additions center in our region, but also a force for good in our community.

## Areas Served

FL- Manatee

FL

FL- Manatee

FL- Sarasota

Primarily Manatee County and Sarasota County, Florida

Addiction Center - individuals accepted from any geographic area

## Service Categories

**Primary Organization Type**

Mental Health & Crisis Intervention

**Secondary Organization Type**

Mental Health & Crisis Intervention

**Tertiary Organization Type**

Human Services

# PROGRAMS

## Hospital and Addiction Center

<b>Description</b>	<p>Centerstone of Florida Hospital and Addiction Center offers residential and crisis treatment for adults and children. Centerstone of Florida is the only nonprofit hospital in Manatee County. We operate 75 beds including, adult alcohol and drug rehab, as well as crisis stabilization for children and adults.</p> <p>The Centerstone of Florida Addiction Center is a private 27-bed facility for men and women, offering client-center treatment, including help for co-occurring disorders. Our Inpatient Detox provides safe, medication assisted and medically monitored detox from drugs and alcohol.</p> <p>The Lake Erie College of Osteopathic Medicine/Centerstone of Florida Hospital Residency Program is the first of its kind in the country. We train psychiatrists in adult and child psychiatry.</p> <p>The Centerstone of Florida Access Center is an emergency room for adults and children with psychiatric issues. We provide assessment, crisis intervention and referrals, 24/7. We never charge for Emergency Services.</p>
<b>Budget</b>	\$13,669,316.00
<b>Category</b>	Mental Health, Substance Abuse Programs, General/other Mental Health, Substance Abuse Programs, General/other
<b>Program Linked to Organizational Strategy</b>	Yes
<b>Population Served</b>	Adults Children and Youth (0 - 19 years) Aging, Elderly, Senior Citizens
<b>Short Term Success</b>	<p>For Addiction Services, 79% of clients successfully complete treatment.</p> <p>For Mental Health Services, 85% of clients successfully complete treatment and are stable.</p>
<b>Long Term Success</b>	Serious mental health and addiction disorders are chronic and lifetime illnesses that can be managed. A long term success for Centerstone of Florida adult clients is sustained improvement in their daily functioning as measured upon admission compared to six months later.
<b>Program Success Monitoring</b>	<p>Patient satisfaction surveys are offered to all patients and approximately 400 surveys are completed each quarter.</p> <p>Patients participate in a case staffing with medical and clinical staff to mark progress and set new goals.</p>

## **Program Success Examples**

More than 95% of inpatients report Centerstone of Florida helped them with the problem for which they sought treatment. Here is the story of two of our patients:

David's mother couldn't believe her ears when her teenage son admitted to her that he just didn't want to live anymore. She drove him to Centerstone of Florida's Children's Crisis Center with her heart in her throat. David was relieved when the Centerstone staff discovered he was not only depressed but also using drugs. His secret was out now. David and his family could get the help they needed.

Mike drank throughout his youth and young adult years. He was in and out of treatment but was never serious about it. Mike was so desperate he decided to end it all. After he came out of the coma, he decided to get serious about getting alcohol out of his life. Centerstone gave me the tools to stay clean and sober. I haven't had a drink since that day.

## Outpatient Services

<b>Description</b>	Outpatient services begin when someone in need calls our Call Center. Each caller receives confidential phone assessments, appointment times, referrals or information to help them or a loved one. There's no appointment necessary at the Centerstone's Walk-In Center which provides immediate crisis intervention, assessments and referrals, and short-term counseling for those who are experiencing personal or family crisis or trauma. This includes mental health and/or substance abuse services. The Center is open 9 am to 7 pm, weekdays. The FACT Team serves as a "hospital without walls" to provide in-home treatment to people with severe and persistent mental health issues. Team members are available 24/7. Outpatient services include counseling, therapy groups, substance abuse counseling, family education and medication and case management.
<b>Budget</b>	\$9,977,827.00
<b>Category</b>	Mental Health, Substance Abuse Programs, General/other Mental Health, Substance Abuse Programs, General/other
<b>Program Linked to Organizational Strategy</b>	Yes
<b>Population Served</b>	Adults Children and Youth (0 - 19 years) Elderly and/or Disabled
<b>Short Term Success</b>	By the end of successful outpatient treatment, patients continue in rehabilitative addiction and behavioral health services.
<b>Long Term Success</b>	Centerstone of Florida provides services with the ultimate goal that mental health and addictions patients will maintain recovery through outpatient services and avoid a relapse that will trigger another inpatient admission.
<b>Program Success Monitoring</b>	All patients receive a client satisfaction survey. Each quarter, approximately 400 outpatients complete surveys.  Each outpatient client approves a treatment plan with measurable goals.
<b>Program Success Examples</b>	Here are two patients that illustrate why those in our care patients have confidence in our services. Having survived abuse, "Holly," who also suffers from bipolar disorder was a client of our FACT Team, but is now able to hold a job, enjoy healthy relationships, teach Sunday School and volunteer. "I received counseling and took responsibility for my own actions. I learned to love myself. They let me feel like I have hope. I take accountability and ownership of my situation." She has learned to cope with her illness, which involves medication management and strong time management. "I have faith now. Someday I want to be a mental health counselor to help others." Nancy's elderly mom was really looking forward to having all her grown children together for a family reunion on the shore. No one could figure out why mom was weeping at the slightest thing. Centerstone of Florida got mom's depression under control so that she could enjoy her life and family again.



## Children's Programs

<b>Description</b>	<p>Centerstone is actively supporting children and families in our community through services that include a collaboration with the Safe Children's Coalition. We offer a holistic plan for helping more than 300 children and their families each year reunify or find adoptive homes.</p> <p>Centerstone's Children's Community Action Treatment (CAT) Team provides services to families with children ages 5-17 who have severe mental health and/or addiction issues. Services include assessment, parenting skills, education system advocacy and case management. CAT is expanding to serve families in Sarasota and DeSoto Counties.</p> <p>Our Children's Crisis Center treats those who are not stable enough to be outside of our highly structured 24 hour facility. It is the last remaining</p>
<b>Budget</b>	\$778,015.00
<b>Category</b>	Human Services, General/Other Children's Protective Services
<b>Program Linked to Organizational Strategy</b>	Yes
<b>Population Served</b>	Children and Youth (0 - 19 years) At-Risk Populations Families
<b>Short Term Success</b>	<p>Centerstone of Florida makes the children and adults in child welfare a priority for mental health and substance abuse services. The majority of the children that come into services have been traumatized. Centerstone is able to make referrals quickly for mental health services. There is also a Psychiatrist on site bi-weekly at the Safe Children Coalition to ensure our children with emergencies can be seen for medication management, psychological and psychiatric services. Centerstone addresses case plan development and case supervision to children who are in "out of home" care assuring connection to ongoing services and continuing interventions as appropriate until solutions are reached.</p>
<b>Long Term Success</b>	<p>The long term goal is to keep families together and increase positive family dynamics. In the event this cannot occur, Centerstone looks for stability and permanency for the children. Centerstone of Florida strives to increase child safety, well being and permanency to sustain a healthy lifestyle for our families. The goal is to find a "forever family" for the children in care.</p>
<b>Program Success Monitoring</b>	<p>The success of the Child Welfare Program is measured by state methodology performance standards determined by the Florida Department of Children and Families.</p>

## **Program Success Examples**

With education and strong support, we were able to put almost 81% of children back in the care of their families and out of the system. Eleven-year-old Kendall cried each morning before school and was so upset she couldn't eat breakfast. When she came to Centerstone of Florida's she learned she had an anxiety disorder that she could control through medication and the calming techniques taught by her counselor. Kendall now happily goes to school, plays sports and isn't afraid to appear on camera or stage or speak in public!

Adoption creates families. "Before we even got married, we had talked about adopting," said Melissa, who along with her husband, Ron, adopted Shelby (15 years old) and Shannon (14 years old). "When we started, we had looked into all the different adoption options—even private placements," said Ron. "But we thought that with such a big need in the foster system, we wanted to help there."

## Specialty Services

<b>Description</b>	People are surprised to hear that one third of all our outpatient services are provided in the community and not in the clinic. We go to the schools with alcohol and drug prevention and diversion services. We go to the jails to assist the mentally ill and addicted to link to treatment after their release. And we reach out to the homeless, many of whom find themselves on the street because of untreated mental illness or addiction. Centerstone's Rape Crisis serves all ages who have been victims of rape/sexual assault. At all hours we respond to calls at three hospitals and emergency rooms. From the time the call comes to the hotline to the counseling sessions and perhaps criminal prosecution, staff and volunteers support the victims. They also assist in advocacy and securing victims' compensation funds. Victim advocates provide education and support. A Licensed Mental Health Counselor provides individual and group therapy.
<b>Budget</b>	\$1,721,213.00
<b>Category</b>	Mental Health, Substance Abuse Programs, General/other Sexual Assault Crisis Intervention
<b>Program Linked to Organizational Strategy</b>	Yes
<b>Population Served</b>	Victims Homeless At-Risk Populations
<b>Short Term Success</b>	100% of our rape crisis clients will experience improvement in daily functioning. For the jail programs, we plan to continue working alongside our partners at the Manatee County Sheriff's Office and in the judicial system. We will strengthen ties with the Community Coalition on Homelessness.
<b>Long Term Success</b>	For the school drug and alcohol prevention program we want to increase the number of students reached by 5 percent each year. To have an advocate immediately available to any victim who calls the rape crisis line. We are now providing victim-centered therapy based on her personal treatment plan, not a pre-set plan. Our goal is to continue this service. Increase the number of clients who report an assault by 10% each year, with the ultimate of decreasing the total number of sexual assaults in our community.
<b>Program Success Monitoring</b>	The Centerstone of Florida Rape Crisis Center is Certified by the Florida Council Against Sexual Violence. The Policies and procedures and protocols are reviewed by Manatee Victims' Rights Council, Children's Advisory Council, Manatee County Sheriff's Office, Trauma-Informed Workgroup, and others.

## **Program Success Examples**

Following in-depth training, Katherine Meisenbach became a victim advocate at the Rape Crisis Center, where she's served as a volunteer for about 10 years. In this capacity, she is on-call to respond to anyone who calls the hot-line. She comforts those in need and helps them understand their rights as victims. "I do this because some loved ones were sexually assaulted. Now I have the attitude that I can't do anything about the past, but I can help victims understand there is a way out of the pain and a better life ahead," she stated.

"Mary's" rape happened 30 years ago. But she was finally ready to face it and work toward healing. She attended therapy groups to gain support and process her abuse history. After two years, she wanted to pursue legal action against the offender. With the support of her advocate, she made a controlled phone call to the offender in which he admitted to the abuse. She is now attending college and looking forward to her career.

## **Comments**

### **Program Comments by Organization**

Centerstone of Florida believes that the personal needs of our patients can be best met by offering comprehensive levels of care ranging from inpatient to outpatient for all ages. No matter where a child or adult enters our system of care, they will receive a comprehensive assessment of both their mental health and addictions treatment needs. We provide both walk in services and personal appointments. Each patient will be offered the level of care alternatives that best fit their clinical presentation, their preferences and their family resources. We strive to match our services to the patient and not the other way around. Centerstone of Florida can offer integrated care for those with both co-occurring mental health and addictions challenges. We provide trauma informed and recovery based care.

Twice a year, the Centerstone of Florida's Board of Directors reviews all our programs for numbers served, resources allocated and responsiveness to community needs. Centerstone of Florida will reallocate resources and redesign programs annually through our budget process to maintain a match between what we offer and what our community needs.

# MANAGEMENT

## CEO/Executive Director

<b>CEO/Executive Director</b>	Ms. Melissa Larkin-Skinner
<b>CEO Term Start</b>	Dec 2016
<b>CEO Email</b>	melissa.larkin-skinner@centerstone.org

### Experience

Melissa is the Chief Executive Officer at Centerstone Behavioral Hospital and Outpatient Practice, responsible for clinical and fiscal oversight of clinical operations, as well as a Licensed Mental Health Counselor. She has nearly 25 years of experience in all aspects of behavioral health. She has worked with children and adults of all ages in diverse mental health and addictions treatment programs including inpatient, outpatient, crisis intervention, community based, and child welfare. Melissa has designed and operated innovative programs to meet community needs.

In Melissa's current capacity as Chief Executive Officer, Melissa implements and designs new programs and shapes the clinical philosophy for operations and services for Centerstone, a \$32M non-profit behavioral health specialty hospital and outpatient practice.

## Former CEOs/Executive Directors

Mr. Robert H. Moore

0 - Aug 1996

Ms. Mary Ruiz

Aug 1996 - Dec 2016

## Senior Staff

Mr. Sean Gingras

Chief Financial Officer

Dr. Ranjay Halder

Medical Director

Ms. Melissa Larkin-Skinner MA, LMHC

Chief Clinical Officer

## Staff & Volunteer Statistics

<b>Full Time Staff</b>	367
<b>Part Time Staff</b>	127
<b>Staff Retention Rate %</b>	77
<b>Professional Development</b>	Yes
<b>Contractors</b>	1
<b>Volunteers</b>	7
<b>Management Reports to Board</b>	Yes
<b>CEO/Executive Director Formal Evaluation</b>	Yes
<b>Senior Management Formal Evaluation</b>	Yes

## Collaborations

Central Florida Behavioral Health Network-regional group of publicly funded behavioral health providers aiming to improve the system of care Public Safety Coordinating Council-provision of diversion services with law enforcement, judiciary and criminal justice agencies Safe Children Coalition-provision of child abuse and neglect services with Sarasota Y, Family Preservation, Youth and Family Alternatives and others Health Care Alliance-founding member of nonprofit promoting high quality, cost effective health care for all Manatee County residents Acute Care Committee-central receiving facility for all involuntary mental health and addictions cases with hospital emergency rooms, law enforcement and others Manatee County Substance Abuse Coalition-eliminating under age drinking and pain pill abuse Florida Alcohol and Drug Abuse Association--promote access to quality care for alcohol and drug disorders Florida Council for Community Mental Health-promote best practice and expansion of services for children and adults Florida Health Partners-a regional collaboration of providers and managed care promoting quality services for Medicaid mental health

## Comments

### **Management Comments by Organization**

We are striving to work more closely with our legislators in Tallahassee to raise awareness of behavioral health issues and addiction disorders.

Currently: Florida loses seven people each day to prescription pain pills, Centerstone is addressing the growing heroin epidemic in Manatee and Sarasota Counties.

Florida is 50<sup>th</sup> in per capita mental health funding.

Less than half of those who need state treatment are receiving care.

Our goal this year is to see funds increased for child welfare substance abuse treatment and to restore cuts in funding for behavioral health and substance abuse.

# GOVERNANCE

## Board Chair

<b>Board Chair</b>	Mr. Timothy Knowles
<b>Company Affiliation</b>	Porges, Hamlin, Knowles & Hawk, P.A.
<b>Board Term</b>	July 2015 to June 2019
<b>Board Chair Email</b>	tak@phkplaw.com

## Board Co-Chair

<b>Board Co-Chair</b>	Dr. Jennifer Bencie M.D.
<b>Company Affiliation</b>	Florida Department of Health
<b>Board Term</b>	July 2015 to June 2016
<b>Board Co-Chair Email</b>	jennbeagle@verizon.net

## Board Members

<b>Name</b>	<b>Affiliation</b>	<b>Status</b>
Ms Linda Agresta	Retired	Voting
Dr. Jennifer Bencie M.D.	Florida Department of Health	Voting
Reverend James T. Golden	Minister/Attorney, Port Tampa AME Church	Voting
Mr. Tim Knowles	Porges, Hamlin, Knowles & Hawk, P.A.	Voting
Ms. Melissa Larkin-Skinner	Centerstone	Voting
Ms. Nina Marshall	The National Council For Behavioral Health	Voting
Mr. Robert L. Smith	Manatee County	Voting
Ms. Colleen Thayer APR, CPRC	Southwest Florida Water Management District	Voting
Mr. Edward Viltz	Consultant	Voting

## Board Demographics - Ethnicity

<b>African American/Black</b>	2
<b>Asian American/Pacific Islander</b>	0
<b>Caucasian</b>	7
<b>Hispanic/Latino</b>	0
<b>Native American/American Indian</b>	0
<b>Other</b>	0 0

## Board Demographics - Gender

<b>Male</b>	4
<b>Female</b>	5

**Not Specified** 0

## Governance

<b>Board Term Lengths</b>	3
<b>Board Term Limits</b>	2
<b>Board Orientation</b>	Yes
<b>Number of Full Board Meetings Annually</b>	10
<b>Board Meeting Attendance %</b>	82
<b>Board Self-Evaluation</b>	Yes
<b>Written Board Selection Criteria</b>	Yes
<b>Percentage of Board Making Monetary Contributions</b>	100
<b>Percentage of Board Making In-Kind Contributions</b>	100
<b>Constituency Includes Client Representation</b>	No

## Standing Committees

Program / Program Planning

## Comments

### **Governance Comments by Organization**

The Centerstone of Florida Board seeks to govern through policy and development of the mission and vision of the organization. As a governing board, our membership averages about fifteen as we strive to work as one team. We limit our standing committees to only two and work through ad hoc committees for time-focused projects. All Board agenda items are addressed in depth through one of the standing committees allowing for most items to be placed on the board consent agenda. Board meetings therefore can focus on our fiduciary responsibilities and strategic discussions.



# FINANCIALS

## Current Financial Info

<b>Fiscal Year Begins</b>	2017
<b>Fiscal Year Ends</b>	2018
<b>Projected Revenue</b>	\$34,652,523.00
<b>Projected Expenses</b>	\$34,052,779.00
<b>Total Projected Revenue includes "in-kind" contributions/ donations</b>	No
<b>Endowment Value</b>	\$165,039.00
<b>Spending Policy</b>	N/A
<b>Spending Policy Percentage</b>	0
<b>Tax Credits</b>	No

## Capital Campaign

<b>In a Capital Campaign</b>	No
<b>Campaign Goal</b>	0

## IRS Form 990s

Form 990

990

990

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990

## Audit/Financial Documents

Audit

Audited Financials

Audit

Audit

Audit

Audit (long)

Audit

## Solvency

**Short Term Solvency**

Fiscal Year	2016	2015	2014
Current Ratio: Current Assets/Current Liabilities	1.95	1.85	1.55

#### Long Term Solvency

Fiscal Year	2016	2015	2014
Long-Term Liabilities/Total Assets	8%	13%	11%

## Historical Financial Review

#### Revenue and Expenses

Fiscal Year	2016	2015	2014
Total Revenue	\$31,331,631	\$30,629,401	\$28,513,236
Total Expenses	\$31,054,693	\$30,292,146	\$28,466,399

#### Revenue Sources

Fiscal Year	2016	2015	2014
Foundation and Corporation Contributions	\$0	\$0	\$0
Government Contributions	\$17,247,385	\$16,897,107	\$15,685,849
Federal	\$0	\$0	\$0
State	\$11,649,177	\$13,362,552	\$12,107,932
Local	\$5,598,208	\$3,534,555	\$3,577,917
Unspecified	\$0	\$0	\$0
Individual Contributions	\$546,033	\$517,578	\$467,286
Indirect Public Support	\$0	\$0	\$0
Earned Revenue	\$13,434,337	\$13,016,976	\$12,269,249
Investment Income, Net of Losses	\$50,586	\$42,090	\$31,814
Membership Dues	\$0	\$0	\$0
Special Events	\$26,989	\$27,066	\$46,261
Revenue In-Kind	\$632,607	\$626,246	\$764,302
Other	\$26,301	\$128,584	\$12,777

#### Expense Allocation

Fiscal Year	2016	2015	2014
Program Expense	\$28,667,383	\$27,907,270	\$26,146,371
Administration Expense	\$2,356,239	\$2,331,815	\$2,199,867
Fundraising Expense	\$31,071	\$53,061	\$120,161
Payments to Affiliates	\$0	\$0	\$0
Total Revenue/Total Expenses	1.01	1.01	1.00
Program Expense/Total Expenses	92%	92%	92%
Fundraising Expense/Contributed Revenue	0%	0%	1%

#### Assets and Liabilities

Fiscal Year	2016	2015	2014
Total Assets	\$14,373,032	\$14,633,104	\$15,189,450
Current Assets	\$5,870,865	\$5,400,470	\$6,086,895
Long-Term Liabilities	\$1,214,739	\$1,832,884	\$1,741,106
Current Liabilities	\$3,008,445	\$2,925,922	\$3,914,560
Total Net Assets	\$10,149,848	\$9,874,298	\$9,533,784

#### Top Funding Sources

<b>Fiscal Year</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>
<b>Top Funding Source &amp; Dollar Amount</b>	Patient Service Revenue \$13,247,643	Government Grants - State \$13,362,552	Government Grants - State \$12,107,932
<b>Second Highest Funding Source &amp; Dollar Amount</b>	Government Grants - State \$11,649,177	Patient Service Revenue \$12,722,512	Patient Service Revenue \$12,023,005
<b>Third Highest Funding Source &amp; Dollar Amount</b>	Government Grants - Local \$5,598,208	Government grants - Local \$3,534,555	Government grants - Local \$3,577,917

## Comments

### **Financial Comments by Foundation**

Financial figures based on IRS Form 990s. Federal tax return and audit document reconcile for 2012. Audit document provided for 2010 reconciles with 2010 Form 990. Financial figures in 2010 audit document for 2009 (shown as comparison for previous year) reconcile with 2009 Form 990. 2009 and 2008 audit documents not provided. Individual contributions include foundation and corporate support, as reported on Form 990. Total income per the audited financial statements includes the valuation of in-kind contributions. The valuation of in-kind contributions is included in revenue in the audited financial statements.

# PLANS, POLICIES & LICENSES

## Plans

<b>Fundraising Plan</b>	Yes
<b>Communication Plan</b>	No
<b>Strategic Plan</b>	No
<b>Management Succession Plan</b>	Yes
<b>Continuity of Operations Plan</b>	No

## Policies

<b>Organizational Policies and Procedures</b>	Yes
<b>Written Conflict of Interest Policy</b>	Yes
<b>Nondiscrimination Policy</b>	Yes
<b>Directors and Officers Insurance Policy</b>	No
<b>Risk Management Policy</b>	
Automobile Insurance	
Commercial General Liability	
Directors and Officers Policy	
Life Insurance	
Medical Health Insurance	
Professional Liability	
Workers Compensation and Employers' Liability	
<b>Whistle Blower Policy</b>	Yes
<b>Document Destruction Policy</b>	No

## Awards & Recognition

<b>Award/Recognition</b>	<b>Organization</b>	<b>Year</b>
Administrator of the Year, Clinician of the Year, Leader of the Year	Florida Alcohol and Drug Abuse Association	2011
Administrator of the Year Award	Florida Council For Community Mental Health	2012
Behavioral Healthcare Champion	Behavioral Healthcare Magazine	2012
Individual Achievement in Advocacy	National Council for Behavioral Health	2014

## Government Licenses

**Is your organization licensed by the Government?** Yes

## Planning & Policies Comments

**Planning & Policies Comments by Organization**

